

Pera Barrett

Ngāti Toa Rangatira, Te Ati Awa ki Whakarongotai, Ngāti Raukawa ki te Tonga.

Ki te kahore he whakakitenga ka ngaro te iwi – without foresight and vision, the people will be lost.

My strength, passion, and effectiveness intersect lies between strategy, people leadership, and product delivery.

EXPERIENCE

BNZ, Digital & Apps — *Digital Product Owner*

2018 - PRESENT

Accountable for all stages of the Agile Software Delivery Life Cycle from problem definition and ideation using Design Thinking, UX and customer research, roadmap planning using Lean, to testing delivery in Agile frameworks. Leading delivery of multiple high-profile and time sensitive products and projects and subsequent leadership of product health and the online experience across multiple applications on a variety of tech stacks. Roadmap planning at a feature, epic, and story level. All standard Agile rituals and responsibilities. Evidence based prioritisation, backlog management, refinement and user-story creation. I've led teams in Kanban and Scrum as Scrum Master and Product Owner, facilitating sprint planning, assumption mapping, opportunity canvases, stand-ups, team health check-ins, team retrospectives, sprint reviews, show & tells etc.

BNZ, Digital — *Digital People Leader*

2017 - 2018

Coaching and leadership across 8 agile squads of cross-platform software developers, testers, business analysts and technical leads across internet banking, mobile banking and host/mainframe systems.

Individual-level coaching to performance outcomes, business-level capability strategy design and delivery, recruitment, business-level workforce planning.

BNZ, Service Centre — *Service Excellence Manager (Site Manager)*

2014 - 2017

Strategic and operational leadership of BNZ's national digital contact centre and Wellington's voice contact centre. Coaching and leading team leaders, driving performance of the site, stakeholder management and embedding of Kaizen and Lean frameworks for process improvement.

MY STRENGTHS INTERSECT



TECHNOLOGY AND MĀORI OUTCOME FOCUSED CONTEXTS ARE WHERE I CAN DELIVER UNIQUE VALUE

AWARDS

Kiwibank New Zealander Of The Year - [Local Hero winner 2019](#)

Seven Sharp/ASB - [Good Sort award 2018](#)

BNZ Chevron winner (annual award for highest performance in business) - Awarded three times between 2014 - 2020 for leadership, culture building, and diversity & inclusion leadership.

STRENGTHS (view Strengths Finder report [here](#))

Strategic, tactical, and situational leadership

Agile product management and ownership

Customer channel strategy and leadership

User Experience and Customer Research

Product planning & roadmapping

Leadership of agile teams

High-performance coaching

Design and delivery of transformational change strategy. Leadership of 10+ team leaders and 100+ agents.

Shoebox Christmas Aotearoa — Product Owner & Founder

2014 - PRESENT

www.shoeboxchristmas.co.nz

Strategic leadership nationally. Operational ownership and management across Christchurch, Wellington, Taranaki, Napier, Hastings, Rotorua, Gisborne, and Whakatāne including scaled iterations using agile frameworks. I founded this project & charitable trust delivering positive outcomes to 80 tamariki in 2014, then scaled product and infrastructure nationally to deliver outcomes to 15,800 tamariki in 2020.

Kapiti island Nature Tours, Kapiti Island - Director

2010 - PRESENT

www.kapitiislandnaturetours.co.nz

Strategic direction and leadership to internationally celebrated eco-tourism lodge based on the nature reserve Kapiti Island

Kapiti Island Honey, Kapiti Island — Director & founder

2016 - PRESENT

www.kapitiislandhoney.co.nz

and mentoring

Operational scaling of enterprise

Communication

Process improvement

Strategic thinking

Influencing

Relationship building

LANGUAGES

English (Fluent)

Te reo Māori (Intermediate)

EDUCATION/QUALIFICATIONS

Te Wānanga o Aotearoa - Te Rōnakitanga ki te reo Kairangi

Te reo Māori - intermediate level 5
2021 (currently studying)

Te Wānanga o Aotearoa - He Pī Ka Rere

Te reo Māori - intermediate level 4
2020

ICAgile - Agile Product Ownership

2019

ICAgile - Enterprise Product Ownership

2019

Te Wānanga o Raukawa - Poupou te Huia 2

Te reo Māori - intermediate level 2
2019

Victoria University of Wellington, Wellington — *Marine Biology*

2002 - 2005

SOCIAL IMPACT & MORE

Te Pūtaketanga Māori cultural intelligence program - *Facilitator*

2020 - 2021

Co-leading a bank-wide cultural intelligence program focused on te ao Māori cultural capability uplift among non-Māori staff.

Māori Economic Development Strategy — *Advisor*

2019 - 2020

Guiding the Greater Wellington Regional Council in development of a Māori Economic Development Strategy.

Big Brothers Big Sisters, Wellington — *Board member*

2019 - present

Strategic guidance and advice.

BNZ Diversity & Inclusion Council - *Board member & Technology & Operations lead*

2019 - present

Under the leadership of the council chair, BNZ CEO Angie Mentis, helping bring BNZs vision for diversity and inclusion to life.

Paperback Guerrillas Podcast — *Founder & host*

2019 - present

A collective podcast targeting Māori and Pasifika success.

Otaki Today — *Contributing writer*

2018 - present

Monthly contributor to the Otaki Today newspaper's 6000 monthly readers. A small selection [here](#).

You can read further info and view social media channels etc on my LinkTree profile [here](#) or view my Strengths Finder report [here](#).